

Lone-worker Workshop

2 hour session • Up to 12 delegates •

Delivered at your venue

Workshop

The workshop has an emphasis on delegate participation, encouraging staff to discuss local risks with team members. It encourages staff to develop methods of sharing local intelligence and provides practical advice to assist with lone-working risk assessments.

Who should attend?

The course content is primarily aimed at staff visiting members of the public in the community but can be adapted for other lone-working scenarios.

Learning outcomes

By the end of the workshop delegates will be able to:

- understand the relevant policy and procedures
- assess risks with peer support
- develop risk assessment skills
- understand and address reporting barriers
- have a better understanding of local risks

Key benefits

- ✓ provides assurances that staff are adhering to the relevant policy and procedures
- ✓ enables staff to apply local intelligence to risk assessments
- ✓ re-enforces the importance of reporting incidents and the benefits of doing so
- ✓ provides staff with a structured platform to discuss concerns and allows them to benefit from peer-to-peer experiences



Workshop content

Introductions

Who are our lone-workers?

What are the risks?

Factors

Your experiences

HSE definition

Legislation

Guidance

Local policy and procedures

Incident reporting

Facts and figures

Useful links

Top tips sheet – adapted by delegates

What can you do?

What can others do?

Do we still have concerns?

Could we have acted differently and how?

Talk – encourage future platforms

Feedback

Next steps